Verso Learning Sub-processor List

This document outlines the sub-processors utilized by Verso Learning in providing its services. This list will be incorporated into the Verso Learning Privacy Policy to ensure transparency regarding the handling of user data.

At Verso Learning, we are committed to protecting your privacy and ensuring the security of your data. We carefully select our sub-processors based on their commitment to data protection and compliance with relevant privacy regulations.

Category	Sub-processor Name	Purpose of Processing	Location of Processing	Data Processed
Cloud Infrastructure	AWS	Hosting and storage of Verso Learning platform	US	All user data
Cloud Infrastructure	MongoDB	Database storage of user data	US	All user data
Cloud Infrastructure	Monti APM	System logs and events	US	No user data stored
Customer Support	Zendesk	Providing customer support services and managing inquiries	US	Contact information, support queries as required
Analytics	Mixpanel	Analyzing platform usage and performance to improve services	US	Anonymous usage data. No student data is stored.
Payment Processing	Stripe	Processing payments for	US	Transaction details, billing

Category	Sub-processor Name	Purpose of Processing	Location of Processing	Data Processed
		Verso Learning services		information (PCI DSS compliant) as required. No student data is stored.
Email Communication	Intercom	Sending transactional and marketing emails	US	Email addresses and user profile data (school, teacher type, etc.) No student data is stored.
Artificial Intelligence	Langsmith	Trace management and analytics	US	No personal data stored, trace information for AI requests stored for 14 days.
Artificial Intelligence	OpenAI	Generative AI service provider for product intelligence	US	No personal data stored.

Note: This list will be updated periodically to reflect any changes in our sub-processor relationships. Verso Learning will provide appropriate notice of any new sub-processors or changes to existing sub-processors as required by applicable data protection laws.

For any questions regarding our sub-processors or data handling practices, please refer to our full Privacy Policy or contact us directly privacy@versolearning.com.